

Report of the Director of Adults and Health

Report to Scrutiny Board Adults, Health & Active Lifestyles

Date: 19th March 2019

Subject: Care Quality Commission (CQC) – Adult Social Care Providers Inspection Outcomes November 2018 to January 2019

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: 10.4(3) Appendix number: 2	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

1 Purpose of this report

1.1 The purpose of this report is to provide members of the Scrutiny Board with details of recently reported Care Quality Commission inspection outcomes for social care providers across Leeds and to provide general information on the CQC ratings for providers in the city.

2 Background

2.1 Established in 2009, the Care Quality Commission (CQC) regulates all health and social care services in England and ensures the quality and safety of care in hospitals, dentists, ambulances, and care homes, and the care given in people's own homes. The CQC routinely inspects health and social care service providers: publishing its inspection reports, findings and judgments.

2.2 To help ensure the Scrutiny Board maintains a focus on the quality of social care services across the City, the purpose of this report is provide an overview of recently reported CQC inspection outcomes for social care providers across Leeds.

2.3 A system of routinely presenting and reporting CQC inspection outcomes to the Scrutiny Board has now been established. The processes involved continues to be developed and refined in order to help the Scrutiny Board maintain an overview of quality across local social care service providers.

2.4 This report covers Adult Social Care providers, with a separate report being produced for regulated health care services. The report now outlines further detail on the CQC reports to include the overall outcome of each of the inspected services across all the five CQC domains of:

- Are they safe?
- Are they effective?
- Are they caring?
- Are they responsive to people's needs?
- Are they well-led?

3 Summary of main issues

CQC Inspection reports

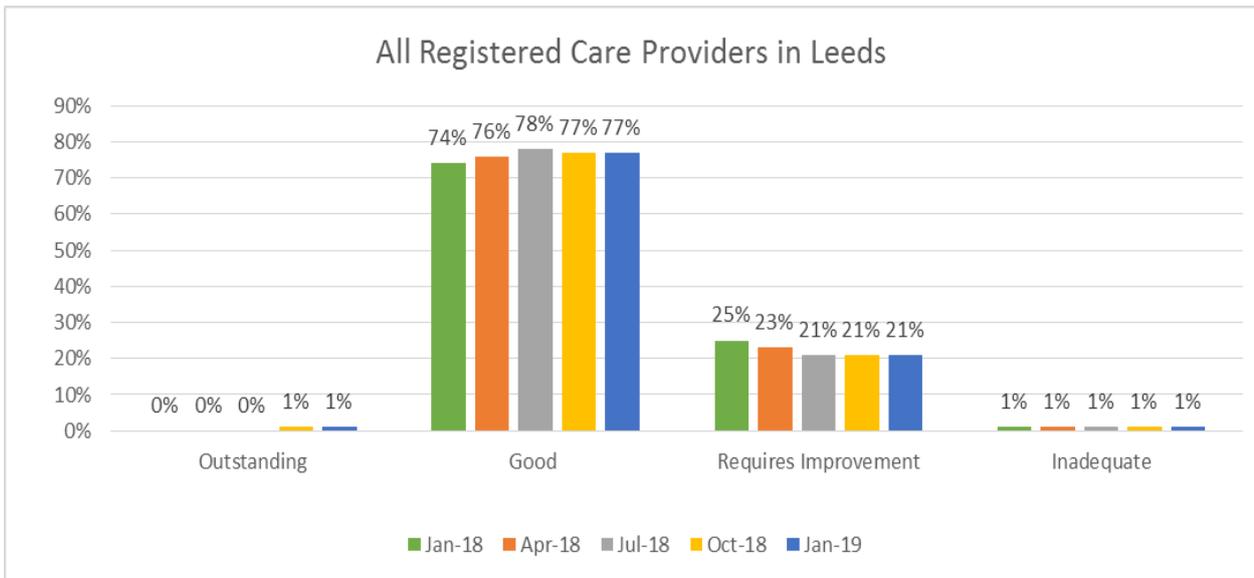
3.1 Appendix 1 provides a summary of the inspection outcomes for adult care services across Leeds published between November 2018 and January 2019.

3.2 It should be noted that the purpose of this report is only to provide a summary of inspection outcomes across health and social care providers in Leeds. As such, full inspection reports are not routinely provided as part of this report. However, these are available from the CQC website. Links to individual inspection reports are highlighted in Appendix 1.

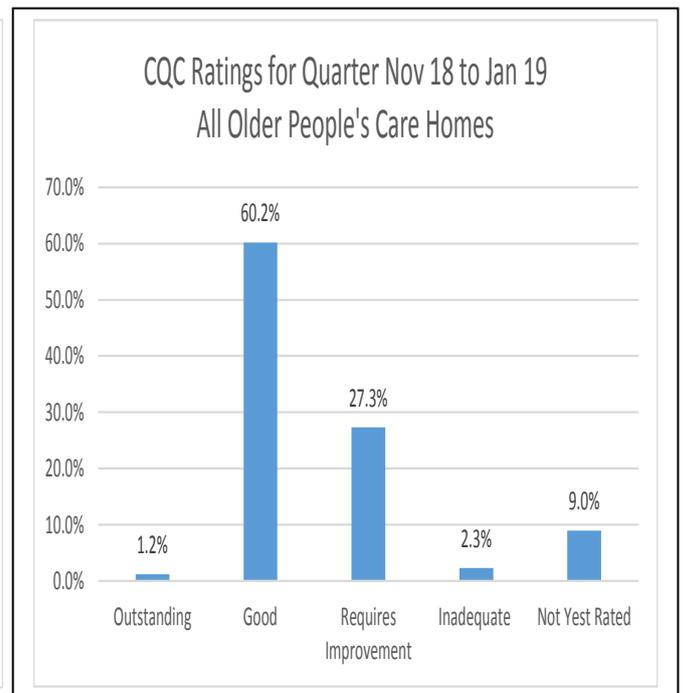
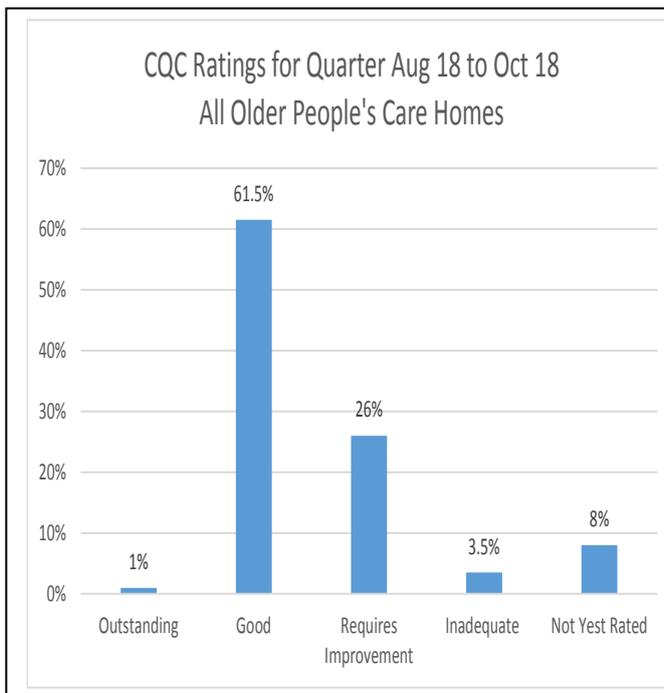
3.3 During the period covered by this report CQC published 40 inspections. Of these services:

- 25 are rated Good.
- 14 are rated as Requires Improvement.
- 1 had a repeat inspection of Inadequate.
- 7 organisations have improved their rating since their last inspection, with 6 moving from Requires Improvement to Good and 1 from Inadequate to Requires Improvement.
- 20 organisations have remained at the same rating since their last inspection with 15 receiving a Good rating and 4 receiving Requires Improvement and one a repeat Inadequate rating.
- 6 organisations have received a poorer rating, all moving from Good to Requires Improvement.
- For 7 organisations it is their first inspection.

3.4 The following chart shows the ratings for all adult social care registered services in the city who have been inspected, which includes all care homes and home care organisations, as stated by CQC in their local area profile. The chart shows no change in the overall percentage since the last quarter.



3.6 The following two Charts show a comparison of ratings from the previous quarter for all older people’s care homes:



3.7 The following figures show the ratings for older people’s care homes in the independent sector in the city as at the 31st October 2018:

All Older People’s Care Homes

- 88 independent sector care homes in total
- 1 rated Outstanding – 1.2%
- 53 rated Good – 60.2%
- 24 rated Requires Improvement – 27.3%
- 2 rated Inadequate – 2.3%
- 8 not yet rated – 9%

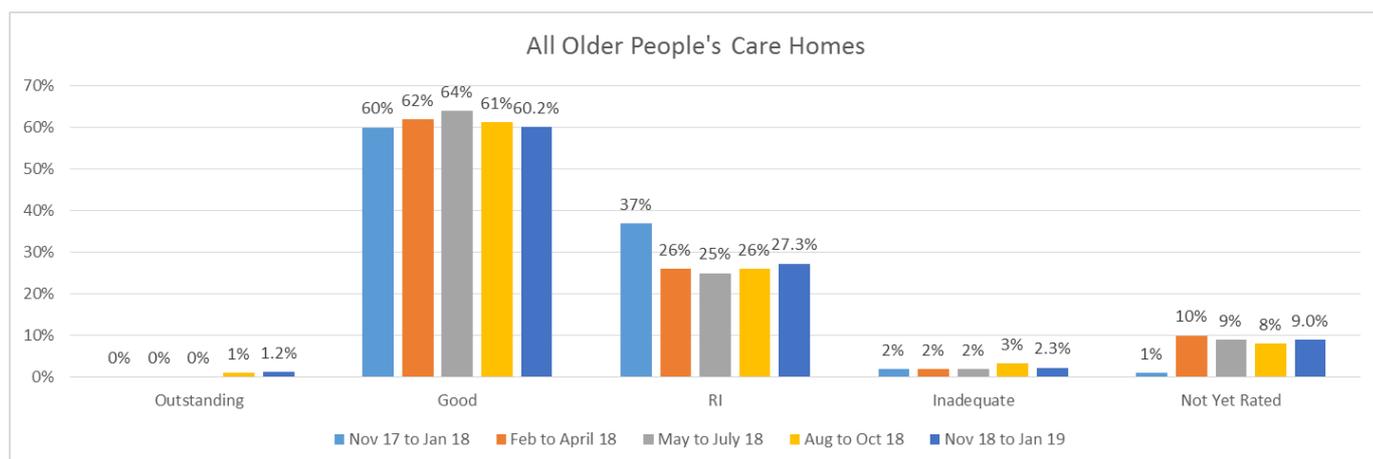
Residential Homes

- 49 independent sector care homes in total
- 35 rated Good – 71.4%
- 9 rated Requires Improvement – 18.4%
- 1 rated Inadequate – 2%
- 4 not yet rated – 8.2%

Nursing Homes

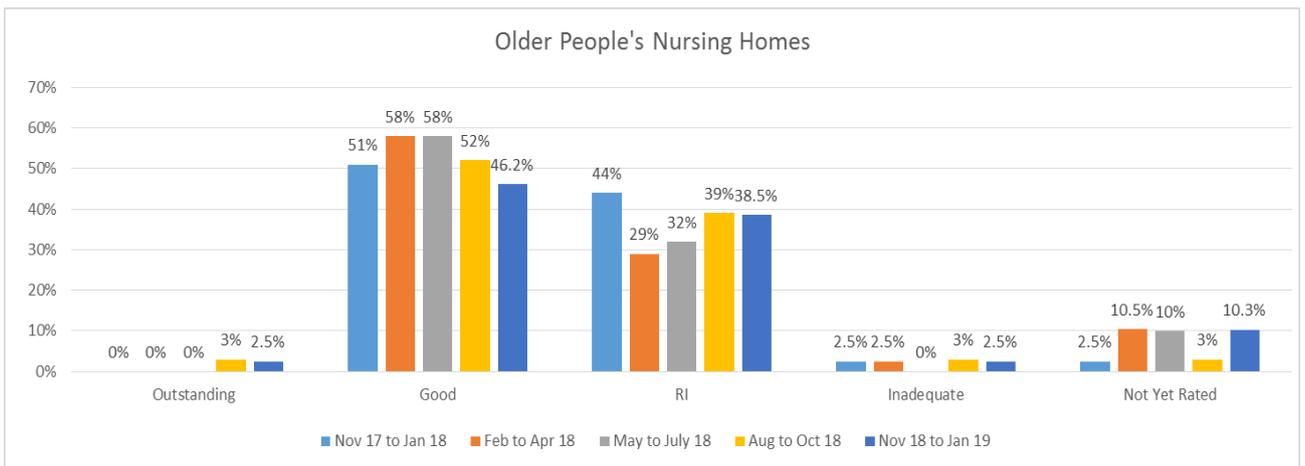
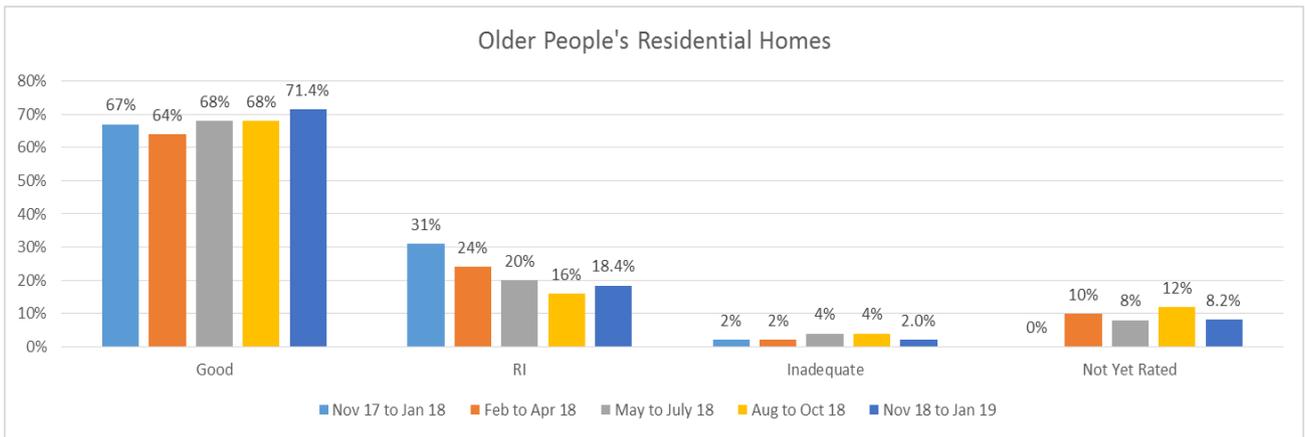
- 39 independent sector care homes in total
- 1 rated Outstanding – 2.5%
- 18 rated Good – 46.2%
- 15 rated Requires Improvement – 38.5%
- 1 rated as Inadequate – 2.5%
- 4 not yet rated – 10.3%

3.8 The following 3 graphs show ratings for all independent sector care homes since the last report and over the course of the last financial year.

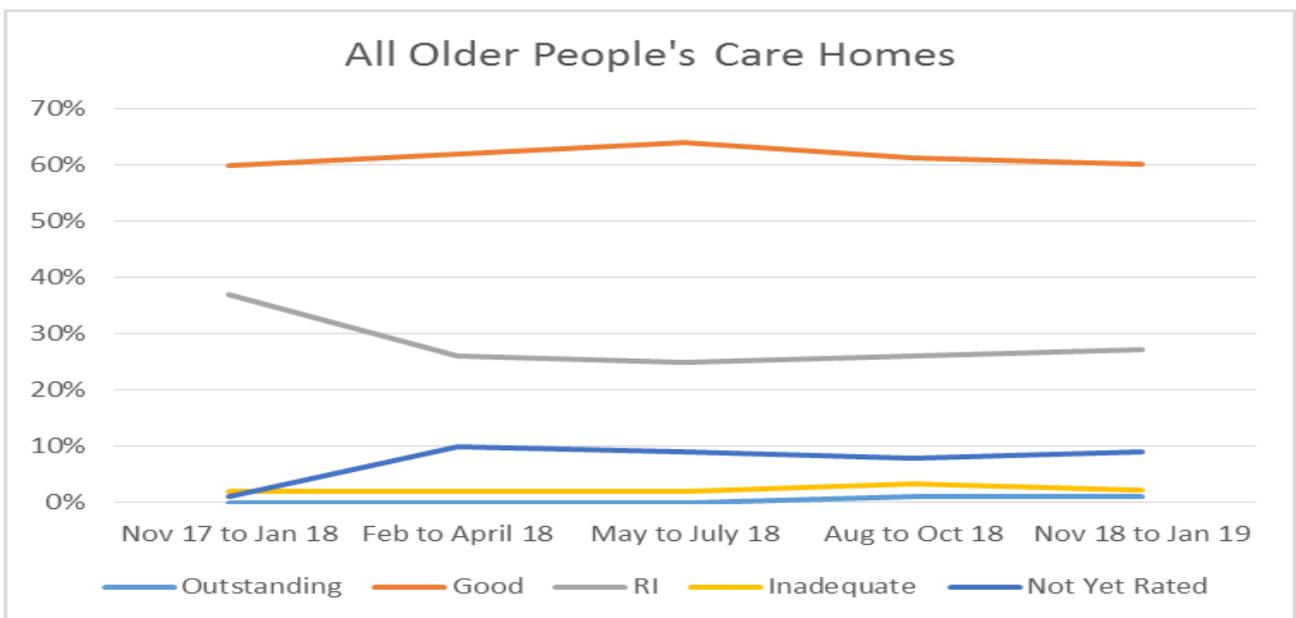


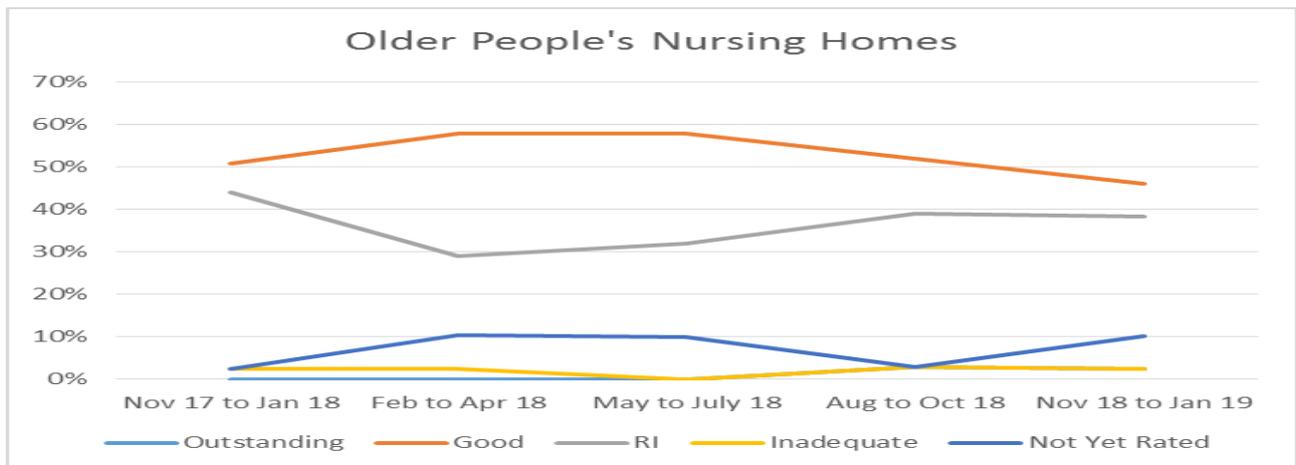
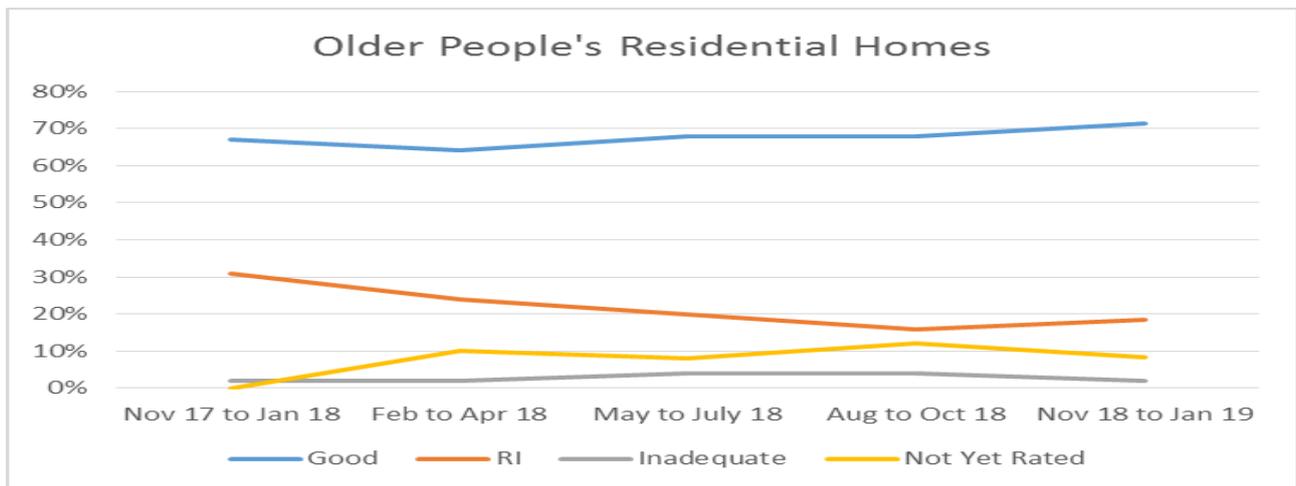
During the reporting period (November 18 to January 19), the changes that have affected the rating above are:

- One residential home has re-registered for nursing.
- There have been 3 nursing homes and 1 residential home who have moved from a Good rating to a Requires Improvement rating.
- 1 residential and 1 nursing home have moved from a Requires Improvement rating to Good.
- 1 residential home has moved from not yet rated to a Good rating.
- 2 nursing homes have now become not yet rated due to a change of registered provider, one previously had a Good rating and one a Requires Improvement rating.



3.9 The following three charts show the trend data for care home ratings over the last year:





3.10 Since the last report, issues have risen with a residential home which has now imposed a voluntary suspension on further placements. As reported in the previous Scrutiny Board report in January, CQC were taking action against Radcliffe Gardens Nursing Home and are currently in the process of de-registering the home. Details of the homes mentioned above can be found in the Confidential Appendix 2.

3.11 As part of the One City Care Home project, a number of workstreams have within the Quality Action Plan are now being commenced/implemented in the city:

- Trusted assessor model – The Trusted Assessor scheme has been agreed by the system (Adults and Health, CCGs, LTHT, LYPFT and care Providers) and is being introduced in partnership with the Leeds Care Association (LCA). As reported in the previous Scrutiny Board, the model will operate through two dedicated workers employed through LCA who will be able to undertake assessments on patients in hospital to facilitate early discharge of those patients directly to a care home placement. One of the new Trusted Assessors has now commenced their employment at the LCA and has now started to make links with the care home providers in the city who are both members and non-members of the LCA.

3.13 Adults and Health continue to work closely with the Leeds CCG Quality Team to monitor and assess the quality of care homes in the city and continue to develop our

systems through the recently established Integrated Care Homes Quality Development Board to oversee the quality of services being provided in older people's care homes. Much greater emphasis is placed on ensuring that issues in relation to the sector are considered on a system wide basis including full involvement of the independent sector care home providers.

4. Recommendations

- 4.1 That the Scrutiny Board considers the details presented in this report and determines any further scrutiny activity and/or actions as appropriate.

5. Background papers¹

None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.